#### **CHAPTER V**

### **CONCLUSION AND SUGGESTION**

This chapter presents the final discussion of this research. There are two points presented in this chapter. The first point presents the researchers' conclusion drawn from the result. The second point presents the researchers' suggestions related to this research for the students, english teachers and future researchers.

### A. Conclusion

This research was aimed to find out students' and teachers' perceptions of using WhatsApp as media in teaching and learning english and also teachers' challenges of using WhatsApp as media in teaching english as stated in the first chapter. After discussing and analyzing the data which were gathered in Chapter IV, the researcher drew conclusion about students' and teachers' perceptions of using WhatsApp as media in teaching and learning english and also teachers' challenges of using WhatsApp as media in teaching english.

Firstly, based on the findings of this research, the students had positive perceptions of using WhatsApp in learning English. It is intended that using WhatsApp as media in learning English were considered as useful and meaningful. Students also experience more active improvement in class discussions and more enthusiastic.

Secondly, the teacher also had positive perceptions of using Whatspp in teaching English. The teacher feels happy when using WhatsApp as media

in teaching English because WhatsApp is simple application. In addition, it enables the teacher to give explanation without any effort, because he just need to deliver the material through WhatsApp.

Thirdly, the teacher's challenges when using WhatsApp as media in teaching English are giving feedback, time management, different capability. the teacher stated that the challenge was definitely there, but from these challenges made him learn to be a professional teacher. Teacher must be brave against these challenges because we are teachers, whatever challenges we have to face in order for learning to be successful.

#### B. Suggestion

After the conclusion that have been drew above, the researcher would like to convey some suggestion for the students, english teacher and future researchers.

#### 1. For the students

In collecting the assignments through WhatsApp, the students must consider the working hours. They have to collect it before the time limit ends.

## 2. For English Teacher

The teachers have to combine reviews their teaching learning process with teaching method using WhatsApp as media that students commonly use in their learning to support teaching and learning process in order that the students more understand about the subject.

# 3. For Future Researchers

For the future researchers, they can conduct similar research with focusing on identifying students' and teachers' perception of using WhatsApp as media in one of skills and can also add the students' suggestions about using WhatsApp as Media in learning English. The future researcher could also add another instrument for example open ended questionnaire to know the students 'suggestion or give a test to know the students' learning outcomes.